

PRIVACY POLICY

At Anjou Aeronautique, we are fully committed to protecting and respecting your privacy.

This Policy explains how, when, and why we collect personal information about users who visit our website or contact us to provide a product or service, how we use it, the conditions under which we may disclose it to others and how we keep it secure.

This Policy may be updated so please check this page occasionally. By using our website, you're agreeing to be bound by this Policy.

Any inquiries / questions regarding this Policy and our privacy practices should be sent by email to customersuport@anjouaero.com or by written addressed letter to: Anjou Aeronautique, Str. Livezii, Nr. 98, 550042, Sibiu-Hermannstadt, Romania.

Who are we?

The Company has been established in 1948 under the brand „L'Aiglon” we are a leading provider of aircraft interior products and services to a global market. The Company is registered under „S.C. Anjou Aeronautique S.R.L. „ in Str. Livezii, Nr. 98, 550042, Sibiu-Hermannstadt, Romania. We have several representation offices in Hamburg, Paris, Manchester, and external distribution networks in the Asia-Pacific region.

How is data collected from you?

We obtain information about you when you use our website or when you contact us about products and services.

What type of data is collected?

The personal information our website operator might collect can include your name, address, email address, IP address, and information regarding what pages are accessed and when. Your data might be collected via other Anjou Aero webpages (Facebook, LinkedIn) or we may use it for analytic purposes data stored in our ERP and on our server(s) to ensure we provide you a customized, improved service and keep you updated with our latest developments. If you do not wish for your data to be used or collected or have any question regarding our privacy practices please reach us by email to: customersuport@anjouaero.com or by written addressed letter to: Anjou Aeronautique, Str. Livezii, Nr. 98, 550042, Sibiu-Hermannstadt, Romania.

How is your information used?

We may use your information to:

- To process orders and inquiries that you have submitted;
- To seek your feedback on the services we provide;
- To notify you of changes to our products and services;
- to send you communications which you have requested and that may be of interest to you. These may include information about new promotions of our products and services;

For compliance with the EASA/FAA regulation and associated internal procedures we must store / maintain product and conformity-related information for up to 10 years or, the case, of records related to delivered products airworthiness, for the entire service life.

We review our retention periods for personal information on a regular basis.

Who can access your information?

We will not sell or rent your information to third parties.

We will not share your information with third parties for marketing purposes.

Third Party Service Providers working on our behalf:

Please be reassured that we will not release your information to third parties for direct marketing purposes or any other purposes, unless you have requested us to do so, or we are required to do so by law, for example, by a court order or for the purposes of prevention of fraud or other crime.

We may transfer your personal information to a third party as part of a sale of some or all of our business and assets to any third party or as part of any business restructuring or reorganization, or if we're under a duty to disclose or share your personal data in order to comply with any legal obligation or to enforce or apply our terms of use or to protect the rights, property or safety of our supporters and customers. However, we will take steps with the aim of ensuring that your privacy rights continue to be protected.

You decide

You have a choice about whether or not you wish to receive information from us. If you do not want to receive direct marketing communications from us about our products and services, then you can select your choices by ticking the relevant boxes situated on the form on which we collect your information.

We will not contact you for marketing purposes by email, phone, or text message unless you have given your prior consent. We will not contact you for marketing purposes by post if you

have indicated that you do not wish to be contacted. You can change your marketing preferences at any time by contacting us by email: customersupport@anjouaero.com or in writing to: Anjou Aeronautique Str. Livezii, Nr. 98, 550042, Sibiu-Hermannstadt, Romania.

Security precautions in place to protect the loss, misuse or alteration of your information

When you give us personal information, we take steps to ensure that it's treated securely. Any sensitive information is encrypted and protected. While we take all necessary precautions to protect your personal information, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk.

Non-sensitive details (your email address etc.) are transmitted over the Internet, in an environment for which no guarantee of 100% security can be offered.

Use of 'cookies'

Like many other websites, Anjou Aero's website uses cookies. Cookies collect statistical data about your browsing actions and patterns and do not identify you as an individual. Cookies may be used to store your country preference. This helps us to improve our website and deliver you a more user-friendly, easier to look-into website.

You can switch off cookies by setting your browser preferences. Turning cookies off may however result in a loss of functionality of certain features on the website.

Website recording

Our web site may also use a recording service. This software may record page scrolling, mouse clicks, and any text keyed into website forms. Data collected is for our internal use only, to improve our website usability and may be stored and used for statistical reporting.

Data Transfer

We do not transfer your data to operators outside EU.

Policy Review

This Policy is kept under regular review. Last update: June 2018.